

SUMMER OFFICE

White Oak Road PO Box 12 Elizaville, New York 12523 PHONE 518.537.4000

OFF- SEASON OFFICE

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WEBSITE

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EM MAIL

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Opening Letter For 2023 Camp Season

Dear 2023 CEH Staff Member.

We would like to welcome you to the Staff of Camp Eagle Hill for the 2023 Camp Season. We are looking forward to a great summer with our campers and we hope that you will have an enjoyable and rewarding summer with us!

We want to make sure that you feel as prepared as possible for the upcoming camp season. This letter will cover a lot of important information on a wide array of camp topics that you should know about in order to have a successful summer. If you are an international staff member, please be aware that we have a separate Opening Letter for you that can be found in the "After You're Hired" section on our website and in a new Database system called CampSite. (see below for information on this)

By now, you should have a good idea as to the role you will be playing at camp. To give you a better sense of our staff community, here are some of the many different positions that keep camp running all summer long.

Directors: oversee the entire operation of camp.

<u>Counselors:</u> all live with and concern themselves with the welfare of a specific group of campers (typically 7–9 campers). There are two types of counselors:

- **Specialists:** assigned to work at specific activity areas around camp and receive groups of campers throughout the camp day (e.g. Waterfront Staff, Sports Instructors, Arts Instructors, etc.)
- **General Counselors:** generally accompany their group of campers to their scheduled activities. Others are assigned throughout the course of a camp day to varied activity areas.

Other Staff:

- **Support Staff:** live separate and apart from our campers and work in our kitchen, dining room, laundry, or maintenance areas.
- **Head Staff:** live separate and apart from our campers and play a supervisory role for specific age groups or activity areas.
- Groupleaders: the head of an age group of Boys or Girls side (e.g. Inters, Teens, Seniors, CITs)
- **Department Heads:** the head of a specific area of camp (e.g. Arts Director, Athletics Director, Theatre Director)
- **Program Office:** coordinate the daily and overall camp schedule, in addition to planning special events and evening activities

If you have any questions about your role at camp, please e-mail our Director Jesse Scherer at summer@campeaglehill.com.

TRAVELING TO CAMP

<u>Unless we have already worked out individual travel plans with you</u>, we would like you to follow the directions below for coming to camp. If you have any questions regarding your transportation to camp, please email summer@campeaglehill.com. Please note that we have asked all waterfront staff and those other staff members who will be taking our pre-camp lifeguarding class to be in camp on June 16th. If flying into New York City on June 16th, please plan your arrival at JFK Airport for late morning/early afternoon. We will be picking you up at 2:30 PM at JFK.

FOR ALL OTHER STAFF, IF FLYING TO NEW YORK

If you are flying into the New York area, we ask that you please make your plans to arrive on June 20th so that you can be in camp on Tuesday, June 20th for dinner. We will be picking up staff on June 20th at JFK Airport at 2:30 PM. Please plan your arrival at JFK for late morning/early afternoon.

<u>Provisions for luggage:</u> We strongly encourage you to ship luggage to camp in advance of your arrival and it is best to consider using UPS as they seem to be pretty reasonably priced and reliable. UPS delivers items to our camp on a Monday through Friday basis. If choosing to use UPS, please make certain that you are aware of all of their provisions regarding weights of packages, means of closing and securing packages, number of days needed for delivery (we suggest shipping your items at least 6-7 days ahead of your arrival to camp), insurance amounts available, etc. At camp, we can only be responsible for the receipt and temporary storage of your shipped items once they have arrived in camp itself. Ship your items to:

"Your Name" / Camp Eagle Hill / 232 White Oak Road / Elizaville, N.Y. 12523

IF DRIVING TO CAMP

We are expecting your arrival at camp on Wednesday, June 20th at 5:30 PM. We are looking forward to having dinner together at 6 pm. As dinner for the entire staff will be our first meal served at camp and the official start to Staff Orientation, we ask that you please make every arrangement to plan for this arrival time at camp.

<u>Please Note:</u> If you will be unable to arrive on June 20th as requested, please email us right after June 1st so that we will know what your status is and when we should expect you to arrive at camp

Driving Directions

Here are driving directions to get to Camp Eagle Hill. For those staff members keeping a vehicle at camp, please make sure to read the section below regarding Personal Vehicles.

Camp's Address: 232 White Oak Road, Elizaville, NY 12523

From South of Camp: Find your way to the Taconic State Parkway heading north. Travel on the Taconic for about 45 minutes north of the intersection of the Taconic and Route 84 and exit from the Taconic at "Jackson Corners Road". Off the exit, turn left and drive for about 4.5 miles into the town of Elizaville. At the first fork in the road, bear right and travel about 1.5 miles on Columbia Route 19 to White Oak Road. Turn right on White Oak Road and drive about 1 mile down the road and into camp. You can park your car across from our camp office in the middle of camp.

From North of Camp: Travel south on the Taconic State Parkway. Exit at "Jackson Corners Road" and turn right off the exit and head toward Elizaville. Follow the directions above to get to camp.

IF COMING TO CAMP BY OTHER MEANS (TRAIN, BUS, ETC.)

Please make certain to supply us with this information in the forms area of your Staff Dashboard in CampSite (for more information, please see below). We will do our best to help you with transportation to get to camp.

IF you need to arrive at camp on a date other than JUNE 16th (when lifeguard certification staff arrive) or June 20th: Please confirm your arrival plans with us by e-mail. We will do our best to help you with transportation to get to camp.

FORMS WE WILL NEED FROM YOU FOR THIS CAMP SEASON

- 1. **CAMPMANAGEMENT.com** (also known as CampSite) CampSite is our new camper and staff database. When filling out your staff application form (if you are new to camp) you should have received a password from the CampSite system. Once you are officially "hired" by us you will be able to go into your staff dashboard with your password and fill out all of your personal and medical information in the Camp Forms section. The Camp Forms area will include some areas where you will need to complete and upload some paper forms for us. Please make sure that your CampSite profile is 100% complete (with all sections filled out electronically and all camp forms uploaded) by **June 1st**.
- 2. **STAFF MEDICAL FORM (Healthcare Provider Form)** This is a two page form that will have to be filled out "the old fashioned way" on paper by your physician (and uploaded into your CampSite profile). You must print this form (found in the Healthcare Provider Form section of the Camp Forms area) and bring it to your physician's office. Once the physician's office has completed this form, please scan it into your computer and then upolad it into the Healthcare Provider Form section of your CampSite forms area.
- 3. FORMS TO BE FILLED OUT ON-LINE MMEDIATELY (if not already completed)
 - a. Staff Application Form (found in the staff section of our website) to be done FIRST
 - b. Contract (sent to you individually by e-mail sign this and upload this into your CampSite forms area)
 - **c. Two References** We need two references from every staff member each season except those foreign staff members coming to us for the first time through an agency. The link to our reference form can be found in the application area of your CampSite profile. These reference forms should be filled out by your former employers, teachers/professors, or supervisors, not friends or relatives. We prefer, wherever possible, to have references from people that know of your abilities to work with children. People that we have already spoken with on the phone may be used as references.
 - d. Voluntary Disclosure Form (found in your CampSite forms area)
 - e. Consumer Notification Report (found in your CampSite forms area)
 - **f. Camper Application Form** If you have a child/children participating in our camp program, we will need you to go to the ENROLL NOW button on our homepage to enroll your child or children.

Please Note: All forms are to be filled out and uploaded to your CampSite account by June 1st, 2023.

COMMUNICATION AT CAMP

Telephone Calls, Mail, and E-mail You are welcome to have friends and relatives call you at camp. The phone number in our camp office is (518) 537-4000. Our camp office will be open from 7:30 AM to 5 PM. For incoming calls to staff, we will be taking messages for you and will be providing these messages to you at the next meal. By way of policy, we do not bring staff members to the office to answer incoming calls unless there is an emergency. We ask that you make all return phone calls or outgoing calls during your time off on a given camp day or night. With regard to your cell phone, we ask that you keep it out of sight from our campers at all times and use it only when you have time off away from any children in camp. We insist that this be the case as this is a very important policy for the operation of our camp. In addition, as we are particular in our policies regarding camper phone communications with their homes, we must insist that you not at any time share the use of your cell phone with any camper.

Mail can be sent to you at the following address:

Your Name Camp Eagle Hill P.O. Box 12 Elizaville, NY 12523

Packages For those staff members that will be living in our buildings with our campers, we ask that you not have packages sent to you containing gum, snacks, candies, food, cup-a-soups or beverages in cans or bottles. We have asked our camp parents to refrain from sending these items to camp for their children and therefore in an effort to provide proper follow through for everyone involved, we ask that you not have these items stored in your camp building as well. In addition, as a measure of safety, we ask that you not bring with you to camp, nor have anyone send to you at camp, any glass items (e.g. bottles). Please Note: any packages sent to you through any company or from family or friends must be shipped to "232 White Oak Road" and not our P.O. Box number.

Internet/Wi-Fi Staff may use the Wi-Fi and computers in our staff lounge during periods off, nights off, and days off. Please be sure to review our Staff Internet & Communication Policies (found in your CampSite account and in the "After You're Hired" section of our website) before arriving to camp. There is no Wi-Fi located in our camp cabins.

STAFF CLOTHING & EQUIPMENT

As space and storage area are limited in our buildings, especially for those living with our campers, we ask staff to bring only those things to camp that will really be needed. Camp life is very casual in nature. As such, you need only bring comfortable and casual clothing with you. Please do not bring expensive or valuable clothing items to camp. Naturally, you should bring clothing that will be usable for your position in camp. All staff will be expected to wear sneakers and socks every day so having a couple of pairs of sneakers with you at camp makes good sense. Support staff working in the camp's Dining Room, Kitchen, Maintenance, or Laundry areas, should bring along clothing that will get a little dirty when working in camp at these positions. All support staff will be expected to work in a form of closed footwear (i.e. sneakers or shoes, not open footwear like sandals) at all times. Everyone should also bring along a few nice casual shirts and pants as there are a few evenings in camp where you might like to look a little more dressed up. In addition, we ask that all staff bring along one pair of nice beige or white shorts to wear on days when parents are with us in camp. We would also like you to bring some red and white clothing articles, which will come in handy for some special events at camp.

STAFF PACKING LIST

STAFF SHIRTS - New Policy - this year we will not be requiring staff to wear staff t-shirts during our camp season. We will be supplying all staff with 2 camp staff shirts and will be asking staff to wear them on particular days. Staff may, at their option, purchase additional camp logoed clothing at our camp outfitter, Bunkline.com

When we require you to wear a staff shirt, these shirts will be worn from breakfast time until 5 PM. Please note that any staff shirts provided to you during the summer may not be altered in any way during the camp season (e.g. cut, tie-dyed, signed). You will receive all optionally ordered merchandise during Staff Orientation at camp. All apparel ordered must be paid for at the time the order is placed. Please ask Bunkline Outfitters to ship your merchandise to camp

REQUIRED ITEMS:

- A WATER BOTTLE
- Combination Lock (for storing valuables in a Staff Lounge locker)
- Pair of tan/white shorts (for days when parents are at camp)
- Raincoat with a hood (be prepared to wear it!)
- · A pair of shoes or boots suitable for rainy weather
- Whistle
- Pens & Paper
- Tennis Racquet (only if a Tennis Specialist)
- Baseball/Softball Glove (only if Baseball/Softball Specialist)
- Soccer Cleats/Shin Guards and Soccer Socks (only if a Soccer Specialist)

Suggested Items (we recommend you pack approximately 10 days worth of clothing):

- 14 T-Shirts
- 3 Long Sleeve Shirts
- 3 Sweat Shirts
- 3 Sweatpants
- · 2 Sweaters
- 6 Pairs Jeans/ Leggings
- 14 Pairs Shorts
- 14 Pairs Underwear
- 14 Pairs Socks
- 2 Pairs Pajamas
- 2 Pairs Sneakers

- · Pair of Shoes for Rain
- 1 Pair of Sandals (good for waterfront/bathroom use)
- 1 Rain Coat/1 Hat or Cap
- 1 Light Jacket
- 3 Towels for waterfront/3 for bathroom use
- · Extra Pair of Glasses or Contact Lenses
- Sunglasses
- · Flashlight/Batteries
- Toiletry Articles: Toothbrush, Toothpaste, Sunscreen, Insect Spray, Tissues, Drinking Cup, Deodorant, Soap
- BRING ALL NEEDED LINENS
- 4 Swim Suits**

^{**}Swim Suits For Female Staff: Please bring along only one-piece bathing suits for use at our waterfront.

The Last Two Nights of Camp Please bring slightly nicer clothing to wear during the last two nights of camp (this year, July 20th will be our "Prom" – a big dance party and July 21st will be our Banquet/Awards Night).

Weather at Camp the days at camp usually range in temperature from the high 80s Fahrenheit (approximately 30 degrees Celsius) during the month of July to the low 70s Fahrenheit (approximately 22-24 degrees Celsius) during the month of August. The nights do get somewhat cooler as we move from the start of July to the end of July. We suggest that you bring at least a sweater and/or sweatshirt or two, as well as a light jacket. During rainy weather at camp, please make sure to pack a raincoat or some type of waterproof jacket, as well as some shoes appropriate for rainy weather.

Tennis Staff must wear a t-shirt and tennis attire while at our courts. Please also bring at least one sturdy tennis racket.

Waterfront Staff must wear a Red Camp Certified Lifeguard swim suit (we will reimburse for the purchase of 2 suits) and camp supplied lifeguard shirts (supplied at camp) when working at our waterfront. All Female Staff, working at the waterfront or otherwise, must wear one piece bathing suits at all times when at the waterfront. We will be e-mailing lifeguards to let them know where they can get these swimsuits. Please do not bring cutoffs to wear in our swimming pools or our lake during the course of this camp season.

Laundry is done once per week for everyone in camp, so **please bring 10 days worth of clothing.** You are welcome to have your laundry done by the camp or, if you would like, you may find it more convenient to do your laundry (on your own) off camp's grounds during a day off or night off. We strongly encourage you to leave all valuable clothing at home as our laundry service is not set up to handle the cleaning of these items. Please bring all linens needed to camp.

PROHIBITED ITEMS AT CAMP

Please do NOT bring any of the following items to camp:

- 1. Expensive or valuable items (e.g. expensive jewelry)*
- 2. Prohibited Electronics: TVs, large speakers, hand-held electronic games, DVD players, tablets, iPads, or laptop computers*
- 3. Any dangerous items (e.g. knives, items made of glass, etc.)
- 4. Fans with electric chords, extension cords, or adapters for electrical outlets
- 5. Water Guns or Super Soakers

- 6. Suggestive or crude posters or clothing
- 7. Hammers/nails for hanging things
- 8. Beach chairs, folding chairs, or other lounging-type equipment (e.g. large bean bag chairs)
- Cardboard or plastic shelving systems for extra clothing space (small plastic boxes for books, letters, etc. are OK)
- 10. Food, soups (e.g. Cup-a-Soup), soda, gum

*We do not recommend bringing valuable items to camp, as camp cannot be held responsible for these items. If you do choose to have anything valuable with you at camp, we strongly advise you to store these items in a locker in our Staff Lounge. For more information on this subject, please see the **Valuables section** on the next page.

A FEW OTHER THINGS TO KNOW

Your Personal Appearance at Camp is very important to us. As such, we ask that all staff be aware of clothing that they choose to bring to camp and try to avoid bringing clothing that is suggestive in nature, clothing that displays crude/vulgar language or images (e.g. alcoholic beverages, cigarettes, drugs). The camp's administration retains the right to ask a staff member to change their clothes in the event a staff's member's appearance is not in keeping with a look that the administration deems to be wholesome for a camp setting.

In general, we ask that staff dress at camp be kept appropriate and neat at all times. As role models, we ask that staff wear clothing at camp that is appropriate based on weather conditions and for particular camp activities. All staff must wear sneaker and socks throughout each camp day. With regard to piercings, pierced ears are acceptable at camp (for both guys and girls). Piercings of other types, however, are not part of the everyday look that we would like at our camp and we therefore ask staff to keep from using or displaying other types of piercings while with us this summer. We also ask that you refrain from making public any tattoos that could be easily covered by articles of clothing. Regarding hair color, we ask that you come to camp with a natural hair color and that you maintain this color while with us during the summer. We appreciate your help with these matters.

Valuables should not be brought along with you to camp as stated in the Prohibited Items list on the previous page. Camp will not be responsible for damaged, lost, or stolen items. However, we have recently installed lockers for staff in our newly renovated Staff Lounge. In these lockers, you must store important items (e.g. money, ID, your grandma's famous cookie recipe). Camp will not be providing locks, so make sure to bring your own lock to camp. We suggest that you purchase a combination lock to minimize the risk of losing any keys at camp. For your reference, the size of each individual locker is 12x12x10 inches.

Visitors to Camp may be invited to visit camp on Days Off only. We ask that staff meet these visitors at our camp office and entertain them off the grounds of camp. Please let our camp office know in advance if you plan to have visitors.

Staff Curfew is 11:30 p.m. every night. This means that we will be asking all staff to be back at the buildings where they live at this time. More information regarding curfew will be provided during Staff Orientation.

Time Off during a typical camp day is scheduled by our Program Office. Camp also provides evenings off (on a scheduled basis) with a regular rotation of staff asked to supervise our campers between 8:30 p.m.–11:30 a.m. every night. Days Off are scheduled to take place throughout the camp season with time off extending between 7:30 a.m.–11:30 a.m. We will be providing optional transportation out of camp this season for Nights Off and Days Off. If you do not wish to use this service, please let us know at the beginning of the camp season.

Personal Vehicles All staff members (except for Junior Counselors) are welcome to bring cars to camp. We ask that staff cars be stored in our staff parking lot when not in use and that those staff members with cars abide by all rules set forth by camp regarding personal vehicles. At no time may any camper/CIT or Junior Counselor be driven in a staff member's car without the express permission of the directorship of the camp. We will be asking staff to provide camp with information regarding their vehicle so we are aware of all staff vehicles being kept in our staff parking lot.

Medical Care and Medical Insurance Our Camp Infirmary is staffed with medical professionals that are available to both campers and staff alike on a 24-hour per day basis, without any expense to you. Doctors, just a few minutes off the grounds of camp, will be available to staff when needed. Staff visits to the doctor, as well as any visits to hospitals or receipt of medications that might be prescribed as a result of such visits, are the responsibility of the individual staff member. You will have to pay for such things immediately after receiving them. Camp Eagle Hill does not provide medical insurance and this is something that should be obtained prior to your arrival at camp. As a New York State business, we are required by law to carry a Worker's Compensation policy for certain job related injuries or medical issues. We will talk about this in more detail when you arrive at camp.

Salaries and Payment Advances Contracted salaries or "Pocket Money" for International Staff will be paid at the end of the camp season. Support Staff will be paid throughout the camp season. In addition, we will have available during the summer two specific dates when staff will be able to receive salary advances for time already spent working at camp.

Drugs, Alcohol, and Smoking Prior to your arrival at camp, please evaluate and understand the commitment made to us when you decided to join our camp staff for the upcoming camp season. We have hired you because we felt that you possess good judgment, strong values and a sincere interest in the welfare of children. We know that we can count on you this summer to help us operate a fun and safety conscious camp. On the basis of our experience over many years in the camp industry, we remind you of the importance of the trust that we have in you and tell you that the use or possession of illegal drugs on or off the grounds of camp, or the use of alcohol on camp property, is strictly prohibited. Returning to camp from time off while under the influence of drugs or alcohol is similarly prohibited. In addition, cigarette smoking and vaping is allowed only in a very restricted area of camp, and only during scheduled time off from the care of our campers. Should you feel that you will be unable to abide by these briefly stated policies, please contact us immediately so that we may discuss these concerns with you.

STAFF ORIENTATION, SCHEDULED DATES OF CAMP, THE END OF THE CAMP SEASON

Staff Orientation will run prior to the children's arrival at camp between the evening of June 20th and the evening of June 24th. The children arrive at camp on Sunday, June 25th. We will be able to tell you much more about Camp Eagle Hill and your position with us when you arrive at camp. Your commitment to us at camp is stated on your camp agreement. As a reminder, for those staff receiving Lifeguard certification prior to camp, your official start date will be Wednesday, June 21st.

Changeover Day By way of this summer's schedule, there will be a changeover day after 2 weeks of camp when our first two week campers are scheduled to go home in the moring (on July 8th) and our second two week campers arrive at camp later that day. Our Full Season four week campers will be with us throughout the entire course of our camp season from Sunday, June 25th through Saturday, July 22nd.

End of Camp Season We will be ending our camp season with our traditional Red and White Camp Olympics event during the last week of camp. Our annual Prom (a big dance) will be held on July 20th and our final night Banquet and Awards Ceremony will take place on July 21st. Please bring some slightly nicer clothes for these two evenings. The last day of camp for our campers is July 22nd. Please note: we also have a day camp program at camp which will run for two weeks beyond July 22nd. There may be a chance that we ask you to extend your stay (if possible) with us beyond July 22nd - we will know more about this in the late spring prior to camp and we may discuss this possibility with you.

WE ARE LOOKING FORWARD TO A GREAT CAMP SEASON AND WE ARE REALLY HAPPY TO HAVE YOU WITH US! If you have any questions about camp, please e-mail our camp office at summer@campeaglehill.com.

We will see everyone very soon!

The Scherer Family

Camp Eagle Hill