



CAMP EAGLE HILL

Staff Internet & Communications Policies

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ACA Accredited

We have seen an increase in the amount of communications between camp staff members and campers over the years by way of the internet, phones and in person reunions. We are concerned about the kind and quality of these contacts and communications. In light of the many issues and difficulties that can result from the various levels of communications with our campers, their parents and other staff members, we have put together a general outline of policies that we now need you, a Camp Eagle Hill staff member, to abide by. These ideas are important to us and we therefore deem your commitment to and adherence with the following statements as crucial to your current status of employment with us or future employment with our camp.

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1. We expect that you will not give out personal information about any campers such as an address, telephone number, parents' work address/telephone number, or the name and location of any camper's school, without the express permission of Camp Eagle Hill. Where staff members are concerned, we expect that you get the express permission of the staff member whose personal information is being shared.
 2. We expect that you will never mail out or post on the internet a picture of any camper without the express written permission of Camp Eagle Hill. Where staff members are concerned, you must get their express permission before mailing out or posting a picture of that staff member on the internet.
 3. We expect that you will not make use of any image or communicate any thoughts on the internet, or otherwise (while at camp or not), about a camper or staff member that may be viewed as offensive, humiliating, suggestive, obscene, threatening, or inappropriate.
 4. Before using any of the camp computers, be aware that we expect that you will not download or install software or do anything that could possibly harm our computers or jeopardize privacy. When using camp computers, we expect that you will not visit any inappropriate websites, nor download any inappropriate files, photos, or documents.
 5. If contacted on-line by a camper, we expect that you act in a manner compliant with the policies stated above. If a communication that you receive from a camper is inappropriate, we expect that you will advise the camper(s) of your obligation to the camp and discontinue the conversation if the camper continues to be inappropriate. If at any time while using the internet, you have a concern about the safety or welfare of a camper, please contact the camp director immediately.
 6. Should you need to communicate with a camper, we expect that your communications will be very limited in nature. Please keep in mind that contacting a camper during the off-season may not always be viewed in a positive light by parents or family members.
 7. We expect that you never agree to get together with a camper during the off-season without first checking with his/her parents and agreeing with the parent(s) to meet with a camper at a particular time and place. We expect that parents be given the opportunity to be a part of this get together.
 8. We expect that you not mail out or post on the internet in any fashion, any comments, messages, photos, or files that are derogatory in nature relating in any way to Camp Eagle Hill, its owners, staff or campers.

9. We expect that each staff member understand that they are a representative of Camp Eagle Hill at all times prior to, during and after their summer employment, and as such, we ask that each staff member consider the appearance of any on-line presence as a reflection on our camp. We expect that all staff members maintain a “clean” profile (on Facebook and every other social media site), free from suggestive or inappropriate content or photos. We ask that you not “friend” any campers on Facebook and/or other social media sites. Where “friending” of a camper has already taken place, we expect that you will set your privacy settings to limit access to photos, comments, posts, other friendships, status updates and any other information that this camper might access on your account. Please keep in mind that your online presence when viewable by either campers or their families may provide a look at inappropriate language, thoughts or photos on your account and we are concerned about the reflection your personal internet presence will have on our camp’s reputation.

10. As a general policy, it is the camp’s expectation that Staff not engage in communication with the parents of campers during the camp season, unless duly authorized by the Camp Director. We expect that you will not have communications with parents of campers where camp business is discussed or shared. We have lines of communications that have been outlined to parents and that are to be utilized. Ultimately, as the Camp Director has been given loco parentis where each individual camper is concerned, it is the Camp Director who is given control over all communications with parents concerning the care of children at camp and all follow up communications after the conclusion of the camp season.

Again, these ideas are important to us. Your commitment to and adherence with these policies is crucial to your current status of employment with us or future employment with our camp. In advance, we thank you for your cooperation with the policies stated here.